



COVID-19 UPDATE

APRIL 2020

To Our Valued Customers and Partners,

During these trying times we want you to know that we are here for you.

This letter is to confirm that as Telecommunications company, Crossover has been designated an Essential Service by the government and by some of our major Carrier customers and will continue operating to serve and support your needs. We want to assure you that we are adapting to the circumstances and have made the safety of our staff our highest priority.

As an Essential Service, we will continue to rise above the challenges ahead in order to do our part to assist and protect you. We are very proud of our team and the efforts everyone is continuously making to ensure shipping commitments, orders and requests are fulfilled.

If you have any needs, we are here to serve you. Please do not hesitate to reach out to myself or any member of the Crossover team and we will continue to do our absolute best to deliver exceptional customer service.

While we continue to do our part, please continue to do yours and stay safe. During these times stay informed and updated about the COVID-19 pandemic as we work towards stopping the spread together.

Please,

1. Stay indoors, and stay home.
2. Regularly and thoroughly wash your hands.
3. Maintain social distancing requirements.
4. Wear a mask and gloves when necessary to protect yourself and others.

We are in this together, and we will get through this together.

Thank you,

Darin Gibbons

Executive Vice President
Crossover